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# WELL-BEING YOUTH WORKER

*JOB DESCRIPTION*



## OVERVIEW

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**COMPANY:** Wigan Youth Zone

**LOCATION:** Wigan Youth Zone

**SALARY:** £11.65 per hour

**BENEFITS:**

- 33 days annual leave (including bank holidays) pro rata. Plus additional leave for length of service.
- Hybrid work,
- Birthdays off,
- Gym access,
- training and CPD including first aid, safeguarding and health and safety,
- Career development opportunities,
- Employee assistance programme,
- Cycle to work scheme,
- Strong team culture,
- Workplace pension,
- Free eye tests,
- Discounted to £2 access to holiday club for WYZ staff.

**POSTED:** 2<sup>nd</sup> October 2024

**CLOSING:** 20<sup>th</sup> October 2024

**First interviews:** TBA

**Second interviews:** TBA

**SPECIALISM:** Youth Work/Well-being knowledge

**REPORTS TO:** Well-being Co-Ordinator / Designated Safeguarding Lead

**CONTRACT TYPE:** Permanent

**HOURS:** Part time 20 hours per week

**WORK PATTERN:**

Monday – 4pm-9pm

Thursday 4pm -9pm

Friday 4pm -9pm

Saturday 4pm -9pm

10 hours x2 shifts will be 1:1 work supporting our young people with regular well-being support.

10 hours x2 shifts will be running Group related well-being themed sessions, projects, activities within The Base (A space within our youth zone)

Sessional work will predominantly be working with young people age 11-19 but not exclusively for this role.

All hours will be face-to-face delivery with young people and will include a weekend shift.

**ORGANISATION TYPE:** Charity

## WHO WE ARE LOOKING FOR:

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An empathetic person and good listener, with knowledge of well-being related topics and issues that young people are facing in today's society. Must be able to help support and provide guidance to young people to help empower them to make more informed choices and navigate their way through various challenges including sign posting to other services where appropriate. Must be an approachable person who is comfortable working with young people in both a 1:1 and group work setting.

## KNOWLEDGE AND UNDERSTANDING

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Knowledge of the issues affecting young people in today's society and how to plan activities with a view to raising awareness around relevant topics

To be empathetic and approachable person who will listen to young people and support them with relevant information, advice and guidance

An ability to work with a diverse range of young people including various, ages, gender, sexuality, needs and abilities.

Knowledge and understanding of emotional well-being, mental health difficulties and how to sign post onto other relevant services and/or undertake work around positive coping strategies and how to keep Safe.

Understanding of the principles of working with children and young people including behaviour that challenges

Knowledge of health and safety, diversity awareness and safeguarding best practice and how these relate to children and young people

Delivery of activities within an equality framework

## QUALIFICATIONS

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Introduction to Youth Work and Community Work NVQ/VRQ Level 2 - Desirable

## WHAT WILL YOU NEED TO SUCCEED:

<b>EXPERIENCE</b>	
Experience working with children and young people (aged 8 plus) in a 1:1 basis and in group settings	Essential
Experience of working with young people with additional needs or disabilities	Desirable
Experience of supporting young people who may have social / emotional challenges	Desirable
Experience of working in a team and alongside volunteers	Desirable
Experience and understanding of safeguarding issues faced by young people and best practice	Essential
<b>SKILLS</b>	
Ability to work with young people and engage them in group work to help promote welfare, aspirations/achievements.	Essential
Ability to develop good professional relationships with children, young people and vulnerable adults	Essential
Ability to coach, encourage, motivate and provide consistent support to children, young people and vulnerable adults	Essential
Confident in working with young people on a 1:1 basis	Essential
Ability to identify and challenge discrimination and discriminatory behaviour	Essential
<b>KNOWLEDGE AND UNDERSTANDING</b>	
Understanding the principles of working with children and young people	Essential
Understanding of issues affecting young people in today's society	Essential
Ability to deliver quality well-being programmes with children and young people who face a variety of personal and social challenges	Desirable

Knowledge of Health and Safety, diversity awareness and safeguarding best practice and how these relate to children and young people

Essential

## WHAT YOU WILL BE DOING

- You will be part of our Well-Being team and support young people on both a 1:1 basis and in group work settings.
- For the 1:1 element you will be required to support young people with a range of well-being related issues/challenges. This includes being someone to talk to, someone to listen, offer guidance on topics such as; Mental Health, Drugs and Alcohol, Self-care, positive coping strategies and sign posting to other relevant services where appropriate. You will also be responsible for tracking young people's progression via our Evaluation Wheel System.
- You will also be responsible for planning and running well-being themed group sessions within The Base around key well-being themes and national awareness days eg. Children's Mental Health Week and Stress awareness month.
- To encourage attendance in Group sessions, particularly by young people who do not usually participate in such activities.
- Support young people's mental and physical well-being by guiding them and encouraging them to make more informed choices regarding their own well-being
- To be a positive role model
- Create a positive and fun environment in which young people feel safe and reach their full potential
- To help record and evaluate sessions, and involve young people in the evaluation process
- To ensure the participation of young people in activities and that their ideas contribute fully in the delivery and evaluation of activities;
- To promote and safeguard the welfare of children and young people at all times;
- To be an active member of the team and operate in line with the values and principles of Wigan Youth Zone.

### General

- To be alert to issues of safeguarding / child protection, ensuring the welfare and safety of Youth Zone members is promoted and to report safeguarding concerns to the WYZ Safeguarding Team in line with our safeguarding policies, procedures and practice (training to be provided);
- To assist with any promotional activities and visits that take place at the Youth Zone;
- To actively promote the Youth Zone and positively contribute towards increasing Youth Zone membership;
- To adhere to Wigan Youth Zone policies at all times, with particular reference to Health and Safety, Safeguarding and Equal Opportunities.

### Other duties

- To carry out any other duty with the Youth Zone provision and facility operations, and within the competencies of the post holder, as directed by your line manager or a senior manager.

## SPECIAL REQUIREMENTS

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*In accordance with our Child Protection and Safeguarding procedures, this position requires an enhanced DBS check and business satisfactory references.*

*Please note that in line with our Safeguarding Policy, you must be age 21 or over to work in our Senior Sessions and 19+ to work on our Junior Sessions and Holiday Clubs. All applicants must also be inactive as members for at least 12 months.*

Adhere to the Youth Zone's policies at all times, with particular emphasis on Equal Opportunities and Safeguarding.

A willingness to work evenings and weekends, support at community events.

## WHAT IS WIGAN YOUTH ZONE?

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Wigan Youth Zone is a purpose built, state-of-the-art youth facility in Wigan town centre which opened in June 2013. It offers young people from across Wigan and Leigh, the opportunity to meet friends, have fun, have new experiences, learn new skills and access the support they need to help develop and achieve their potential.

The Youth Zone is open to all young people across Wigan aged from 8 to 19 (up to 25 with additional needs), striving to offer something for everyone, regardless of their interests or abilities. With almost 15 dedicated areas to choose from including our four 40-metre floodlit football pitches, art room, music room and climbing wall – there's something for everyone here at Wigan Youth Zone.

Our aim is simple, to provide the town's young people with somewhere to go, something to do and someone to talk to.

## WHAT DO YOU NEED TO DO NEXT

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Please complete our application form and return it to [hr@wiganyouthzone.org](mailto:hr@wiganyouthzone.org)



wigan youth  
zone

An **OnSide** Youth Zone

*INSPIRE AND EMPOWER THE NEXT GENERATION  
TO REACH THEIR FULL POTENTIAL*

**88% OF OUR TEAM WOULD RECOMMEND WIGAN  
YOUTH ZONE AS AN EMPLOYER TO THEIR FAMILY  
AND FRIENDS**

